

Facility Usage

- ✓ Arena staff are responsible for the operation and general supervision of the facility and shall enforce these guidelines.
- ✓ If schedules permit, teams may access their assigned dressing rooms 45 minutes prior to the start of their practice time and 60 minutes prior to the start of games.
- ✓ Access to the ice will be a maximum of 5 minutes prior to the booked time, or once the gates are closed following ice resurfacing.
- ✓ Teams are expected to vacate their dressing rooms 45 minutes after the conclusion of their rental time or additional charges may be applied.
- ✓ In order to ensure the safety of all patrons in the arena, all gates that provide participant access to the ice surface **must** remain closed during floods.
- ✓ Access to the ice is limited to an official or coach with the team(s) involved to assist in moving the nets during floods.
- ✓ Coaches and athletes are encouraged to either repair the ice or inform the Arena Attendant of damage to the ice. Constant turning and stopping in the same places on the ice during drills is not recommended. The Arena Attendant is responsible to ensure that all users have a safe ice surface including the frequency of ice resurfacing during block bookings. If the Arena Attendant observes damages to the ice, he/she has the right to stop any activities in order to repair the damages and resurface the ice.
- ✓ Coaches are responsible to ensure that the dressing rooms are left in an acceptable condition and free of damage. Additional charges will be levied if damages are discovered, or if extra cleanup is required which includes, but is not limited to, spit, tobacco, sunflower seeds, puck marks.
- ✓ Warm-up activity is not allowed in the arena concourses, hallways or spectator areas. If space is available and does not interfere with an activity in progress, an arena may designate a static stretch area. Please check with the Arena Staff.
- ✓ To ensure maintenance of safe ice conditions, heating the spectator areas will be strictly monitored. During most practice times, the heaters will not be turned on.
- ✓ Profanity and aggressive behavior from players, coaches or spectators will result in immediate expulsion and/or financial retribution. This is in direct correlation with the City of Red Deer Community Standards Bylaw.
- ✓ Use of air horns or other amplified noise makers is strictly prohibited before, during and after all scheduled activities.

- ✓ With the exception of service animals, pets are not permitted in City Recreation Facilities.
- ✓ The compliance of the User Groups Equipment Guidelines are the responsibility of the User Group to enforce.
- ✓ All participants of drop-in hockey activities **must** wear a helmet and encouraged to wear full hockey equipment.
- ✓ Helmets are recommended for all public skaters.
- ✓ Smoking is not permitted within any City facility or within 9 meters of the entrance doors. This refers to all tobacco products, including smokeless tobacco. Any infraction will result in additional charges or future bookings cancelled.
- ✓ During emergencies please follow the instructions of the staff.
- ✓ Emergency exit maps are located in each facility; area staff can point out their location for your reference.
- ✓ First Aid responders are not guaranteed in City of Red Deer Recreation Facilities. Please see staff for assistance or directly call 9-1-1 for a major emergency.
- ✓ All City of Red Deer Recreation Facilities are equipped with Automated External Defibrillators (AED's). Please see area staff for location.
- ✓ All users must honor all food service contractual arrangements specific to each facility. As per the City's Policy/Procedure dated April, 1996, the presence and/or consumption of alcoholic beverages is not permitted in a recreation facility except under the special terms and conditions as outlined. A first infraction will result in a letter of warning, and any infractions thereafter in suspension for a period of time or the entire season.
- ✓ As a user of City recreation facilities, you are responsible to make certain that the standards that apply to your sport are followed and for the safety and well being of players in the sport in which you are involved. If a participant in your sporting activity is injured, you may be liable to that participant if you have:
 - not ensured that proper equipment was used;
 - failed to properly train participants;
 - failed to properly supervise the sporting event;
 - allowed a potentially dangerous situation to continue unchecked.
- ✓ If you have any questions about your liability, consult with your lawyer to make certain that you are properly protected from such claims. The City's only liability is with respect to the proper maintenance of the sports facility you use.

For your convenience, arena user guidelines can be found online at:
<http://www.reddeer.ca/recreation-and-culture/facility-and-park-rentals/>